BUSINESS PLAN



Online Store of Toys



Warning!

Adaptation of this business plan is possible for similar project worldwide.

Idea of the project: Within the project, it is planned to open the «IgroShopia» online store of children's toys, which will unite the maximum assortment, affordable pricing (due to the disposal of additional costs for rent of retail space and sales personnel) and also the convenience of payment via various payment systems.

Specifics of the project: Registration of online store requires the purchase of a domain.

Possible addresses of the project website: igroshopia.com, igroshopia.net, igroshopia.org. Features of online stores comprise:

- round-the-clock working without days off and breaks;
- no binding to the certain premises;
- relatively low staff costs;
- possibility of goods demonstration on a single «showcase»;
- possibility of demonstration of expected items;
- possibility to focus on a specific audience;
- accessibility from any geographical point.

Geography of the project: Moscow and Moscow Region.

Audience of the project: the Russians living on the territory of Moscow and Moscow Region, predominantly women of childbearing age, i. e. 21-40 years old (the core target audience).

Competitive environment:

- the «Danilka» online store http://danilka.com;
- the «ABtoys» online store http://www.abtoys.ru;
- the «Favorite Toys» online store http://www.tinylove.ru;
- the «ToyWay» online store http://www.toyway.ru;
- the «Pchelenok» online store http://www.pchelenok.com.

Financial indicators of the project:

Indicator	Units	Value
Necessary investment	RUB	***
NPV	RUB	***
IRR	%	***
Payback period	years	2.05
Discounted payback period	years	2.26

Excerpts from Research

The project audience will include the Russians, who live on the territory of Moscow and Moscow Region, predominantly women of childbearing age, i. e. 21-40 years old (the core target audience).

Categories of goods in online store:

- interactive toy;
- toys for children aged 0-3 years;
- educational toy for children;
- toy designer for children;
- toys for boys;
- remote control toys;
- board games;
- toys for girls;
- active games;
- children's creativity;
- stuffed toy.

On the children's goods market in 2008-2013 without taking into account the recession in 2009, the rise was observed: from *** bln RUB to *** bln RUB.

The turnover of children's goods market is provided by the constant demand of parents of growing children, who need the update of wardrobe and also the purchase of age-appropriate goods (toys, books and other). The main commodity groups are: toys, clothes, footwear, products for babies, baby food and other children's goods.

For today, among the largest market players in Russia the chain stores (retail chains) are mostly represented, which are universal and sale all categories of children's goods: clothes, furniture, food and toys.

In 2013 the Russian Internet users spent on online purchases *** bln RUB, which is 34% more than in 2012. The total number of online stores, which process the orders of consumers, has amounted to *** thsd. According to the forecasts, in 2016 the market of e-commerce will exceed *** RUB.

By the results of 2013, the number of Internet buyers in Russia has amounted to *** mln people, which is 40% more than in previous year. Nevertheless, the share of product segment of e-commerce in the retail turnover remains insignificant and, according to the expert forecasts, will amount to 2.7% in 2014.

Table of Content

List of Diagrams, Tables and Figures	4
Executive Summary	5
1. Project Description	6
1.1. Assortment of Production	9
2. Market Analysis	11
2.1. Main Tendencies, Forecasts and Factors of Market Development.	11
Sales Channels	13
2.2. Market of Children's Goods in Regions of the Russian Federation (RF)	14
2.3. The Largest Market Players	15
2.4. E-Commerce Market in Russia	16
2.5. Russian Market of Children's Goods E-Commerce	18
2.5.1. Characteristics of Online Buyers of Children's Goods	19
2.6. Players of Market of Children's Goods E-Commerce	24
2.7. Number of the Project Audience	26
3. Competitors and Partners of the Project	29
3.1. Competitive Environment	29
3.2. Supply of Production	34
3.3. Payment Systems	35
4. Marketing of the Project	38
4.1. Usability of Website	38
4.2. Search Engine Optimization	38
4.3. Contextual Advertising	41
4.4. Social Media Marketing	42
5. Organizational Plan	44
5.1. Specificity of Online Store	44
5.2. Logistics	46
5.3. Personnel of the Project	48
5.4. Plan of Project Implementation	49
6. Financial Plan	51

INFORMATION ABOUT THE «VTSConsulting» COMPANY	110
Appendix 1. List of Key Requests on the Project Topics	92
7. Sensitivity Analysis	86
6.10. Cash Flow Statement	81
6.9. Calculation of Discount Rate by WACC Method	70
6.8. Profit and Loss Statement	67
6.7. Taxes	65
6.6. Costs	61
6.5. Personnel	55
6.4. Revenue	54
6.3. Sales Volume	52
6.2. Seasonality of the Project	51
6.1. Assumption of the Project	51

List of Diagrams, Tables and Figures

Table 1. The TOP Most Popular Hosting Providers of Runet	8
Table 2. Advantages of Online Store	10
Table 3. TOP 20 Retail Chains of Children's Goods by Total Retail Space of	16
Outlets at the End of 2013	
Table 4. Rating of Children's Goods Retail by Revenue in 2012, mln RUB	17
Table 5. Distribution of Children's Goods Buyers by Sex	20
Table 6. Share of Children's Goods Buyers by Age Categories	22
Table 7. Structure of Buyers by Criterion of Household Income, %	24
Table 8. Distribution of Online Stores of Children's Goods by Product	26
Segments, %	
Table 9. Activity Indicators of the Largest Online Stores of Children's Goods	27
Table 10. Potential Number of the Project Audience	28
Table 11. Competitive Environment of the Project	31
Table 12. Main Potential Suppliers of the Project	35
Table 13. The Robokassa Service	37
Table 14. Functional of «1C: Managing a Small Firm 8»	46
Table 15. Tariffing of Logistics Service	48
Table 16. Companies Providing the Logistics Services for E-Commerce	48
Table 17. Staff List of the Project	50
Table 18. Calendar Plan of Implementation	50
Table 19. Phased Implementation of the Project	50
Table 20. Calculation of Long-Term Profits over CAPM for Portfolios of	76
Decimal Groups NYSE/AMEX/NASDAQ	
Table 21. Algorithm of Risk Determination for Estimated Company	77
Table 22. Algorithm of Specific Risk Premium Calculation	78
Table 23. Calculation of Discount Rate by WACC Method	80
Table 24. Main Financial Indicators of the Project	86
Diagram 1. Capacity of Russian Children's Goods Market in 2008-2013, bln	12
RUB	

Diagram 2. Children's Goods Market. Distribution by Commodity Groups, %	13
Diagram 3. Growth of Children's Goods Market by the Main Commodity	13
Groups, %	
Diagram 4. Sales Channels of Children's Clothes in Russia	14
Diagram 5. Priority Cities for Development of Leading Chain Companies of	15
Children's Goods Industry, %	
Diagram 6. «Domestic Markets» of Leading Chain Companies of Children's	16
Goods Industry	
Diagram 7. Share of E-Commerce in Retail Turnover of Russian Federation,	18
%	
Diagram 8. Number of Online Stores Working in B2C Segment of E-	18
Commerce in Russia, thsd units.	
Diagram 9. Distribution of Children's Goods Online Buyers by Sex, %	20
Diagram 10. Distribution in Volume of Purchased Children's Goods and in	21
Volume of All Goods Purchased Online by Age of Buyers	
Diagram 11. Employment among All Online Buyers	23
Diagram 12. Employment among All Online Buyers of Children's Goods	23
Diagram 13. Distribution of Online Buyers of Children's Goods by Income, %	25

We thank you for your confidence and would like to remind you that:

- ✓ with the purchase of the business plan of the «VTSConsulting» company you'll have a guarantee of getting a consultation from specialists who have worked on a specific business plan
- ✓ during one to two hours our team will be ready to answer all questions related to the structure and content of the business plan

Respectfully, «VTSConsulting» team

INFORMATION ABOUT THE «VTSConsulting» COMPANY

«VTSConsulting» company was founded in May 2010 by a team of professionals led by Vladyslav Tsygoda. Vladyslav Tsygoda is a business consultant, a recognized leader in the field of business planning in the CIS countries (according to the portal free-lance.ru), today he is the head of the rating of the consulting company.

Development of business plans, feasibility studies, investment memorandums, financial models and business presentations are the main directions of the team, which includes highly skilled analysts.

Experience of the team in the development of investment documents is more than 6 years, and today «VTSConsulting» is the only company in Ukraine, which is a partner of the project «RBC. Market research».

«VTSConsulting» team and principles of work

- ✓ a unique approach to solving problems;
- ✓ an impeccable reputation and a high degree of customer confidence;
- ✓ high professionalism regardless of field of study;
- ✓ practical experience, including the implementation of complex highly specialized projects.

We appreciate greatly the cooperation with each customer. And we are proud of our customers!

LLC «Zemleugodie-Invest», OJSC «Votkinsky plant», SPE «Stealth», State Enterprise «Masma», UkrSRIPRI «Reproto Technologies», Montage «VОК Service» company, LLC «PRIIMAS»

«Petrovizard» company, Port Temryuk, LLC «Spetsbudproekt», group of companies «SEMPROGROUP», LLC «Maximus Construction», «Rosmolodezh», LLC «Sisif Service», LLC «Plant TITAN», LLC «Project K», LLC «Portal Logistics», SPK «Nauka», I.N. Frantsevich Institute of Materials of NAS of Ukraine, NTUU «KPI», Science Park «Kyiv Polytechnic», The Russian Government, Verkhovna Rada of Ukraine

This is not a complete list of those

who was pleased with the cooperation with «VTSConsulting».

«VTSConsulting» company is a team of professionals, whose knowledge and experience will allow you to save money, nerves and time: preparation of investment documents will take from 4 to 10 days.

Our customers recommend us to their friends and partners, because we work for the results and complete satisfaction of a Client. Thus, ordering business plan, information or investment memorandum from us, you do not just spend money.

You invest.

Respectfully, Vladyslav Tsygoda, the head of «VTSConsulting»